

GUIDE TO FEES FOR CONTRACT HOLDERS

Listed below is a table of charges detailing the fees that may apply:

	Fee (Inc. VAT where applicable)
First month's rent	Equivalent to one month's rent
Holding Deposit	No more than one week's rent (This is refundable providing that no false or misleading information has been provided)
Security Deposit	£100 plus one month's rent
Pet Deposit	£200 per pet
<ul style="list-style-type: none"> • Utilities (electricity, gas or other fuel, water, sewerage) • Communication services (telephone, internet, cable/satellite television) • TV licence 	As agreed with service provider
Council tax (payable to the local authority)	As agreed with local authority
Emergency/Out of Hours Callout Fees If the responsibility for the callout lie with the tenant	Material and contractor costs
Payments in Default To cover the Landlord's costs in the event of a missed appointment or breach of contract, as outlined in the occupation contract	Material and contractor costs
Late Payment/Unpaid Rent Payable when rent is more than seven days late	Bank of England base rate + 3% per annum
Bank Charges Repayment of bank charges incurred by the Landlord in the event of unpaid rent	Equivalent to cost incurred
Replacement of lost key or security device	Material costs and, if applicable, contractor costs

Surehomes Ltd (T/A Christie Residential) is a member of Client Money Protect Ltd. Client Money Protect Ltd is an Introducer Appointed Representative of HFIS plc who are authorised and regulated by the Financial Conduct Authority.

Surehomes Ltd (T/A Christie Residential) is also a member of a redress scheme provided by The Property Ombudsman (www.tpos.co.uk).

Details of the TPO Code of Practice, together with our complaint handling process, can be found on our website.

